

## Customer Service

\_\_\_ Is there an authentic exchange extended to all guests upon entrance and exit?

\_\_\_ Do staff members appear to be positive and approachable?

*Comments:* \_\_\_\_\_

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## Presentation

## Safety

## Signs

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## Electronic

- \_\_\_ Are digital displays, such as screens or monitors, in working order and displaying relevant information?
- \_\_\_ Is the sound system providing clear and pleasant background music without disruptions?
- \_\_\_ Are charging stations or outlets available for guests to charge electronic devices?

Comments:

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## Storage/Supplies

Are restrooms equipped with all necessary supplies such as toilet paper, soap, and hand towels??

- \_\_\_ Can guests easily report any concerns or issues related to restroom cleanliness and supplies?
- \_\_\_ Are accessible dry storage shelves well-organized with clearly labeled items?
- \_\_\_ Are cleaning supplies stored in a designated area?
- \_\_\_ Are storage containers and bins clean and in good condition?
- \_\_\_ Is the storage room free from any signs of pests or infestation?
- \_\_\_ Is there a system in place for managing inventory and restocking items as needed?

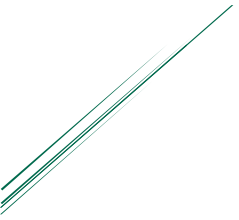
Comments:

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FOR INFORMATION



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