

Customer Service

___ Is there a warm authentic greeting extended to all guests upon entrance and exit?

___ Do the staff members appear to be positive and approachable?

Comments:

Presentation

Storage/Supplies

___ Are the restrooms equipped with all necessary supplies such as toilet paper, soap, and hand towels?

___ Can guests easily report any concerns or issues related to restroom cleanliness and supplies?

___ Are the visible dry storage shelves well-organized with clearly labeled items?

___ Are cleaning supplies stored in a designated area?

___ Are storage containers and bins clean and in good condition?

___ Is the storage room free from any signs of pests or infestation?

___ Is there a system in place for maintenance?

Sig

Safety



ADA Accessibility

Organization

Closing

- Was the trash taken out and is there no trash left over from the night before?
- Is the location presentable and ready to be opened?